

FREQUENTLY ASKED QUESTIONS FOR INTERNATIONAL STUDENT VISA

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REOPEN APPLICATION/PROCEED WITH EVAL

Kindly email the following documents to the following emails.

international@usm.my

nadzrull@usm.my

sabrina@usm.my

mshidek@usm.my

Documents required:

1. Confirmation letter
2. Semester Results/Progress Reports
3. Health Declaration Form
4. Offer Letter.

Please be informed that for you to obtain the student visa you must come to Malaysia with a **valid eVAL**. The eVAL will be valid for 6 months only after the date of issuance. If you come to Malaysia without the eVAL/valid eVAL, you will be requested to leave Malaysia. This is Malaysia Immigration procedure.

EXTENSION OF EVAL

Extension of eVAL is no longer allowed since 16 December 2022 as announced by EMGS. Students with expired eVAL must apply for a new eVAL on EMGS website.

To cancel the expired eVAL please send a request to the following visa staff.

international@usm.my

nadzrull@usm.my

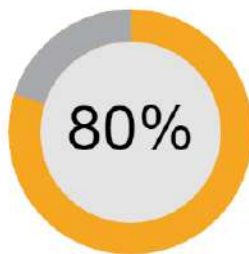
shamimm.nadzeri@usm.my

sabrina@usm.my

m_sidek@usm.my

EMGS announcement: https://educationmalaysia.gov.my/news_update/update-on-the-electronic-visa-approval-letter-eval-extension-request/

APPLICATION STATUS 80%



Summary

Full Name:

Travel Document Number:

Application Number:

Application Type:

Application Status: Pending additional document(s) from the institution

EMGS Approval Letter: [Download](#)

eVAL: [Download](#)

Arrival Guide to Malaysia: [Download](#)

Pre-Arrival to Malaysia

You can download the eVAL from [EMGS website here](#).

For [countries that requires Single Entry Visa \(SEV\)](#) prior to entering Malaysia, please apply for the Single-Entry Visa (SEV) from the Malaysia Embassy mention in your second page of eVAL or [eVISA](#). Please apply to enter as a student.

VISA APPLICATION FOR:

Name
Passport No. Nationality
Course
Type of Pass
Duration Approved Approved Date
Visa Issuance Country

The applicant may proceed to any Malaysian Embassy / High Commission / Consulate of the country at **CHINA** to obtain a SINGLE ENTRY VISA for entry to Malaysia. Once the applicant is in Malaysia, your education institution may proceed to the nearest Immigration Department Office to initiate the process of issuance and endorsement of the pass. Please take note that issuance of Student Pass with the above mentioned institution will be subject to the relevant laws and regulations in force at the material time.

This letter is valid for six (6) months from the date hereof.

Post-Arrival to Malaysia

The Malaysia Airport Immigration will stamp your passport with 'special pass' that *usually* will be valid for 30 days. Please check the stamped date to confirm this.

You will have 30 days to complete your student visa progress. Kindly proceed to [USM Clinic \(Pusat Sejahtera\)](#) immediately to complete your medical checkup.

Please check your EMGS for the application issues.

You will need to submit the following documents to Visa Office after you arrived in Malaysia.

1. Passport
2. Medical Endorsement
3. eVISA
4. Insurance Certificate (please refer to Visa Staff regarding this)

As the process takes some time, please immediately submit all the documents. For those that submit 1 week before the 'special pass' expires or after the pass expires will need to pay an extension fee of RM110.

If your 'special pass' expired for more than 30 days, you will have to pay compound/fine/penalty.

FOR RENEWAL OF STUDENT VISA

If you are in Malaysia, please come directly to Visa Office with the require documents **3 months before** your student visa expires. **Submission through email/WhatsApp will not be accepted.**

UNDERGRADUATE STUDENT

For undergraduate students please submit the following documents for visa renewal,

| Documents |
|--|
| From your passport |
| <ol style="list-style-type: none">1. Passport Detail Page2. Visa Page3. Latest Date of Entry Stamp to Malaysia |
| From Campus Online |

| |
|--|
| <ul style="list-style-type: none"> 4. Latest Academic Result 5. Confirmation Letter |
| <p>From School</p> <ul style="list-style-type: none"> 6. Attendance Letter 7. Offer Letter |
| <p>Insurance</p> <p>Regarding the insurance, below are the options</p> <p>1. USM – Berjaya Sampo Insurance</p> <p>You can purchase the insurance at https://online.berjayasampo.com.my/usm/</p> <p>The start date is the next day after your visa expired</p> <p>or,</p> <p>2. MPI/MSIG Insurance</p> <p>You can contact the insurance agent, Mr. Jerry, to purchase the insurance - 019 470 5586 or,</p> <p>3. Insurance Coverage from Embassy</p> <p>Please submit the insurance letter from your embassy.</p> |

Please make sure your passport validity & candidature period is more than 1 year if you want to renew the visa for 1 year.

For those **CGPA below 2.00 can only renew for 6 months** please discuss with the visa staff regarding the documents and payment.

Regarding the payment, you will have to pay the processing fee to EMGS.

Processing fee = RM218.40

POSTGRADUATE STUDENT

If you are in Malaysia, please come directly to Visa Office with the require documents **3 months before** your student visa expires. **Submission through email/WhatsApp will not be accepted.**

For postgraduate students please submit the following documents for visa renewal,

| |
|--|
| Documents |
| <p>From your passport</p> <ul style="list-style-type: none"> 1. Passport Detail Page 2. Visa Page 3. Latest Date of Entry Stamp to Malaysia |
| <p>From IPS/Campus Online</p> <ul style="list-style-type: none"> 4. Confirmation Letter 5. Overall Letter/Progress Report |
| <p>From School</p> <ul style="list-style-type: none"> 6. Offer Letter |

Insurance

Regarding the insurance, below are the options

1. USM – Berjaya Sompo Insurance

You can purchase the insurance at <https://online.berjayasompo.com.my/usm/>

The start date is the next day after your visa expired

or,

2. MPI/MSIG Insurance

You can contact the insurance agent, Mr. Jerry, to purchase the insurance - 019 470 5586 or,

3. Insurance Coverage from Embassy

Please submit the insurance letter from your embassy.

Please make sure your passport validity & candidature period is more than 1 year if you want to renew the visa for 1 year.

Regarding the payment, you will have to pay the processing fee to EMGS.

Processing fee = RM218.40

INSURANCE

Please be informed that only medical health insurance from a local company is accepted.

Insurance submitted must mention the validity period of 1 year. The period of the insurance will affect your period of student visa as well.

Travel insurance/Accident Insurance is not accepted.

From EMGS:

It is compulsory for every student entering Malaysia to have a medical insurance. All international students must be covered by a locally purchased medical health insurance scheme.

ETIQA SMILE (FROM EMGS)

Kindly refer to [this EMGS website for more information.](#)

There is no insurance card. Students will need to download the company mobile app. Please [refer to this guide.](#)

Key in Policy/ Certificate No: TGWH001029

BERJAYA SOMPO

You can purchase the insurance at <https://online.berjayasompo.com.my/usm/>

There is no insurance card. Students will need to download the company mobile app. Please [refer to this guide](#).

If you have any issues with Berjaya Sompo insurance, you can contact them at ebusm@bsompo.com.my or Mrs. Cassandra Tiang at +6016-660 5409

Thank you