





IMCC SOP during Student Crisis

IMCC staff is informed about the student's problem

IMCC staff to contact JK (and consulate if needed)

Working Hours





Non-Working Hours



•IMCC staff to contact:

•IMCC staff to contact BHEPA



1. Hostel warden (for students living in hostels)

2. Head of PETAS (for students without hostels)

> (*For 1 and 2, IMCC staff to contact HAC for the warden's or Head of PETAS' contact*)



If insurance info is needed, IMCC Visa Office will provide cover note